



System Requirements

“NovaBACKUP 17.1”



- [NovaBACKUP Professional, Server & Business Essentials 3](#)
- [Requirements 3](#)
- [Supported Operating Systems 3](#)
- [NovaBACKUP Virtual Dashboard Requirements 3](#)
 - [Supported Applications \(Dashboard\) 3](#)
 - [Supported Hypervisors \(Virtual Dashboard\)..... 3](#)
- [NovaBACKUP Single Mailbox Restore 4](#)
- [Supported Applications..... 4](#)
 - [Microsoft SQL..... 4](#)
 - [Microsoft Exchange..... 4](#)
 - [Microsoft Hyper-V..... 4](#)
 - [VMware \(with vStorage API\) 4](#)
- [Backing up Virtual Machines \(Legacy - Microsoft Hyper-V\)..... 5](#)
- [Backing up Virtual Machines \(Legacy - VMware vSphere\)..... 5](#)
- [Supported Backup Devices and Media 5](#)
 - [Local..... 5](#)
 - [Offsite..... 5](#)
 - [Disaster Recovery..... 5](#)
- [Central Management Console 6](#)
- [System Requirements 6](#)
- [Supported Operating Systems 6](#)
- [Note for all installations 6](#)
- [Contact Us..... 7](#)
- [Notice..... 7](#)
- [Copyright..... 7](#)

NovaBACKUP PC, Server & Business Essentials

Requirements

- Pentium 4 or better
- 1 GB of RAM minimum
- 3 GB free hard drive available space on OS drive. Full installation is approximately 300MB
- Internet Explorer 8.0 or higher
- TCP/IP network with an active Internet connection is required for activation

Supported Operating Systems

NovaBACKUP supports both 32 and 64 bit versions of the following Operating Systems*:

- Windows 10
- Windows 8.1
- Windows 8
- Windows 7 SP1
- Windows Vista SP2
- Windows XP SP3
- Windows Server 2012 R2 (*NovaBACKUP Server and Higher*)
- Windows Server 2012 (*NovaBACKUP Server and Higher*)
- Windows Server 2008 R2 SP1 (*NovaBACKUP Server and Higher*)
- Windows Server 2008 SP2 (*NovaBACKUP Server and Higher*)
- Windows Server 2003 SP2 (*NovaBACKUP Server and Higher*)
- Windows Small Business Server 2011 (*NovaBACKUP Server and Higher*)
- Windows Small Business Server 2008 SP2 (*NovaBACKUP Server and Higher*)
- Windows Small Business Server 2003 (*NovaBACKUP Server and Higher*)

*Disaster Recovery backups and images do not support any Tablet-based devices

NovaBACKUP Virtual Dashboard Requirements

NovaBACKUP Virtual Dashboard, Backing up and Restoring Virtual Machines with the ability to restore individual files, and Replication have separate system requirements than other parts of the product.

Supported Applications (Dashboard)

- Windows 10
- Windows 8.1
- Windows 8
- Windows 7
- Windows Server 2008 R2
- Windows Server 2012
- Windows Server 2012 R2

Supported Hypervisors (Virtual Dashboard)

- Windows Hyper-V 2012

- Windows Hyper-V 2012 R2
- VMware vSphere ESXi (w/vStorage API)
- VMware vSphere 4.1 (w/vStorage API)
- VMware vSphere 5 (w/vStorage API)
- VMware vSphere 5.1 (w/vStorage API)
- VMware vSphere 5.5 (w/vStorage API)

NovaBACKUP Single Mailbox Restore

Single Mailbox Restore for NovaBACKUP is handled by the Ontrack PowerControls application. Below are basic system requirements but you can find more by checking with our support website: <http://bit.ly/otpcinstall>

- **To restore Microsoft Exchange Server 2007:**
 - Microsoft Outlook 2003, 2007, 2010, or 2013 installed and configured (32-bit).
- **To restore Microsoft Exchange Server 2010:**
 - Microsoft Outlook 2003, 2007, 2010, or 2013 installed and configured (32-bit).
- **To restore Microsoft Exchange Server 2013:**
 - Microsoft Outlook 2007, 2010, or 2013 installed and configured (32-bit).

Supported Applications

NovaBACKUP Business Essentials, NovaBACKUP NAS Essentials, and NovaBACKUP NAS Suite support the following applications:

Microsoft SQL

- Microsoft SQL 2014
- Microsoft SQL 2012 SP1
- Microsoft SQL 2008 R2 SP2
- Microsoft SQL 2008 SP3
- Microsoft SQL 2005 SP4

Microsoft Exchange

- Microsoft Exchange 2013 SP1
- Microsoft Exchange 2010 SP3
- Microsoft Exchange 2007 SP3
- Microsoft Exchange 2003 SP2

Microsoft Hyper-V

- Microsoft Hyper-V 2008 R2
- Microsoft Hyper-V 2012
- Microsoft Hyper-V 2012 R2

VMware (with vStorage API)

- VMware vSphere ESXi
- VMware vSphere 4.1
- VMware vSphere 5
- VMware vSphere 5.1
- VMware vSphere 5.5

Backing up Virtual Machines (Legacy - Microsoft Hyper-V)

Backing up Microsoft Hyper-V is supported only on Microsoft Server operating systems (not Windows 8 / 8.1). In order to back up Microsoft Hyper-V virtual machines, you will need to have NovaBACKUP Business Essentials installed on the Hyper-V Host Operating System.

Backing up Virtual Machines (Legacy - VMware vSphere)

You will need NovaBACKUP installed on a machine (Physical or Virtual) with a supported operating system and your VMware vSphere installation requires the vStorage API. The machine that NovaBACKUP is installed on needs to have network connectivity to your VMware vSphere server. NovaBACKUP may be installed on a Virtual Machine but will not be able to directly back up its own Virtual Machine.

Supported Backup Devices and Media

Local

- SCSI, IDE and SAS Hard Drives
- External Hard Drives — USB 1.1 / 2.0 / 3.0, FireWire
- Network Storage (SAN, NAS, Mapped Network Drive, UNC path, etc.)
- Single Tape Drives
- PC Card (PCMCIA)
- All Flash and Thumb Drives

Offsite

- NovaStor Service Provider
- FTP (FTP, SFTP, FTPS)
- Amazon S3

Disaster Recovery

- Bootable CD/DVD Recorder and CD/DVD Media is required for Windows XP
- All Flash and Thumb Drives
- Local / removable hard drives, NAS devices

Central Management Console

System Requirements

- Pentium 4 or better
- 512 MB of RAM minimum
- 3 GB free hard drive available space on OS drive
- Internet Explorer 11.0 or higher
- TCP/IP network
- .NET 3.5 SP1
- .NET 4
- Windows PowerShell 1.0
- IIS or built in web server
- SQL database (MSSQL or Built in SQLite)

Supported Operating Systems

- Windows Server 2008 SP2,
- Windows Server 2008 R2 SP1,
- Windows Server 2012
- Windows Server 2012 R2

Note for all installations

All installations require an Administrator Account and cannot be installed under a Limited User Account

Contact Us

NovaStor Software AG

Poststrasse 18
6301 Zug, Switzerland
Tel +41 (41) 712 31 55
Fax +41 (41) 712 21 56

NovaStor Corporation

29209 Canwood St.
Agoura Hills, CA 91301 USA
Tel +1 (805) 579 6700
Fax +1 (805) 579 6710

NovaStor GmbH

Neumann-Reichardt-Str. 27-33
D-22041 Hamburg, Germany
Tel +49 (40) 638 09 0
Fax +49 (40) 638 09 29

Notice

Information in this document is subject to change without notice. NovaStor makes no representations or warranties with respect to the contents of this document and specifically disclaims any implied warranties of merchantability or fitness for any particular purpose. Further, NovaStor reserves the right to revise this publication and to make changes without obligation to notify any person or organization of such revisions or changes.

Copyright

Under copyright laws, the contents of this document may not be copied, photocopied, reproduced, translated or reduced to any electronic medium or machine-readable form, in whole or in part, without prior written consent of NovaStor.

Trademarks NovaBACKUP® is a registered trademark of NovaStor. Windows® is a registered trademark of Microsoft Corporation.

SD20150805V5BGI